

How to update your giving or PAG/YP payment

Made a payment but need to update the withdraw frequency, amount, or billing information? Follow the below steps!

CBMC uses iDonate to process donations and membership payments. iDonate is a donation focused, ministry partner, but participation in a PAG/YP team is defined as a non-exempt, taxable membership.

Visit <https://donor.idonate.com/login>

Enter your primary email, the same email you used when you made your gift.
*This will be the email address you received your previous receipt at.

Click “GET CODE”.

Check that email’s inbox for an email from iDonate.

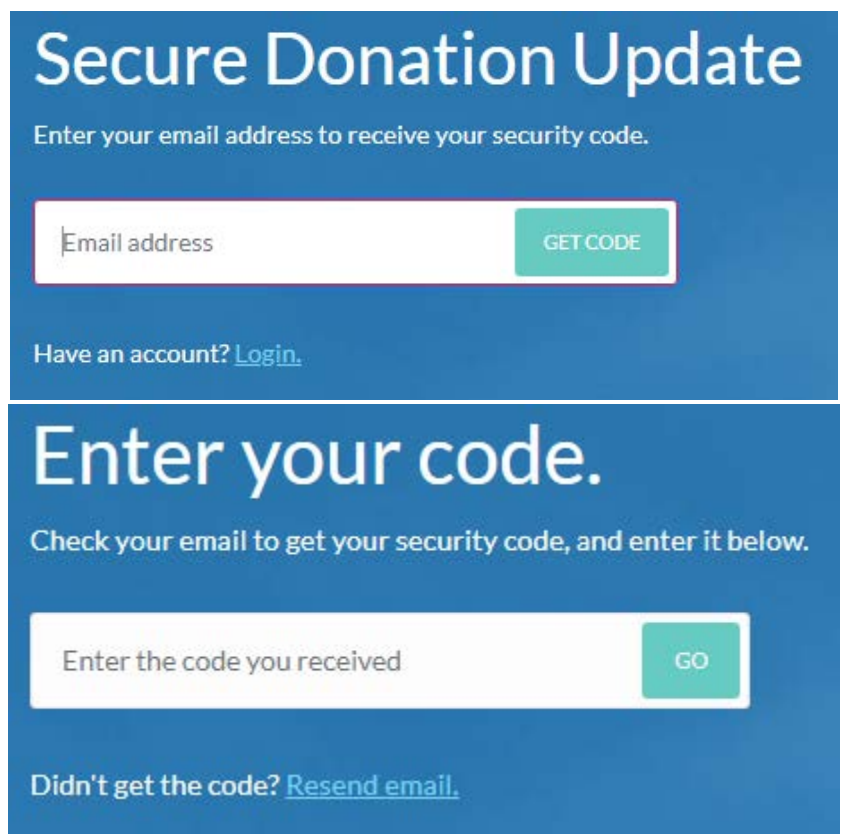
Enter the 6-digit verification code from the email.

Click “GO”.

*Depending on your email settings, this might be in spam.

*Click “Resend email” if you haven’t received the email after 30 minutes.

You can create an iDonate account to simplify future visits. To do this, click “Login”, enter your email address used for your previous iDonate payment, and click “Forgot password?” to have a password reset link sent to you. Next time you visit <https://donor.idonate.com/login> you’ll be able to click “Login” and just enter your email and password.



The image shows two screenshots of the iDonate website. The top screenshot is titled "Secure Donation Update" and prompts the user to "Enter your email address to receive your security code." It features a text input field labeled "Email address" and a green "GET CODE" button. Below the input field is a link: "Have an account? [Login.](#)". The bottom screenshot is titled "Enter your code." and prompts the user to "Check your email to get your security code, and enter it below." It features a text input field labeled "Enter the code you received" and a green "GO" button. Below the input field is a link: "Didn't get the code? [Resend email.](#)".

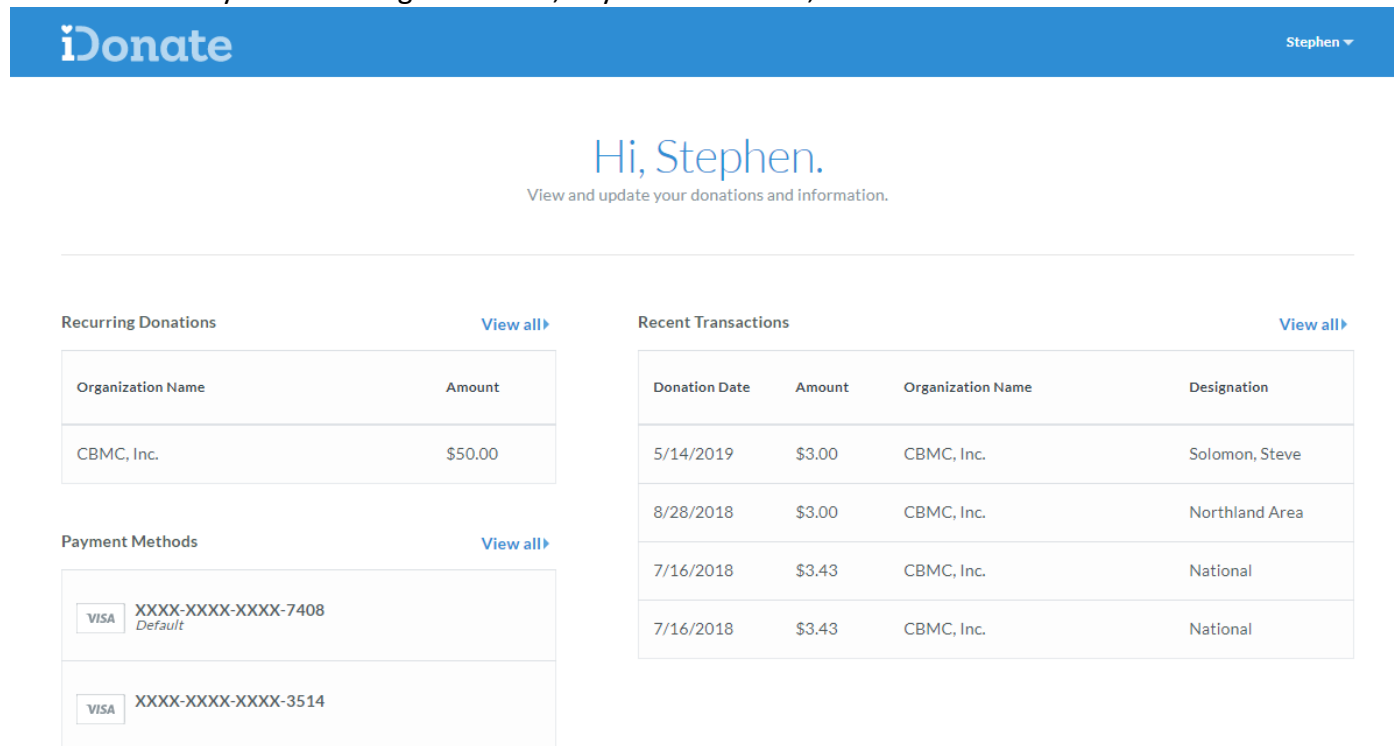
support@cbmc.com



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Once you've verified your identity by entering the verification code or by logging in, you'll see your dashboard with your Recurring Donations, Payment Methods, and Recent Transactions.



The screenshot shows the iDonate dashboard for a user named Stephen. The dashboard includes sections for Recurring Donations, Payment Methods, and Recent Transactions. The Recurring Donations table shows a single entry for CBMC, Inc. with an amount of \$50.00. The Payment Methods section shows two VISA cards. The Recent Transactions table shows four entries for CBMC, Inc. with various donation dates and amounts.

Organization Name	Amount
CBMC, Inc.	\$50.00

Donation Date	Amount	Organization Name	Designation
5/14/2019	\$3.00	CBMC, Inc.	Solomon, Steve
8/28/2018	\$3.00	CBMC, Inc.	Northland Area
7/16/2018	\$3.43	CBMC, Inc.	National
7/16/2018	\$3.43	CBMC, Inc.	National

Click the "View all" link of any section to open it and make changes as needed. This includes adding a new payment method, updating an existing payment method, updating the frequency and amount of a recurring payment, and so on. Below, we will focus in on changing a recurring transaction.

Click your name from the top right to update your profile. This includes your full name, email, phone number, mailing address, and account password.

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Manage Your Recurring Payment

Organization	Current Frequency	Total Amount
CBMC, Inc.	Monthly	\$50.00

Designation	Amount
<input type="text" value="National"/>	<input type="text" value="\$ 50.00"/> Remove

[ADD NEW DESIGNATION](#)

Give \$1.94 to help cover transaction costs.

<input type="text" value="XXXX-XXXX-XXXX-7408"/>	<input type="text" value="Monthly"/>
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Recurring Date

[SAVE CHANGES](#)

[CANCEL MY DONATION](#)

Click on your recurring donation to arrive at the screen to the left. From here, you can change Designations, add a new Designation, change the amount of your recurring donation, update your payment method, frequency and pull date. You can also cancel your donation.

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